



FIRETRACKER FT1020G3 - QUICK OPERATION GUIDE



1 - TO SILENCE PANEL BUZZER:

Press  Button once to silence panel buzzer.

2 - TO SILENCE ALARM DEVICES:

Press  Button once to silence all alarm devices, Occupant Warning System (OWS) or sounders and wait for a few seconds.

Pressing the  Button again will cause the alarms to resound.

3 - TO RESET FIRE ALARM:

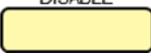
IMPORTANT: Alarm devices must be silenced before pressing "Reset" button.

Press and hold the  Button for 1 second until the Fire Alarm Panel starts its reset sequence. The system will now automatically reset all alarms.

Alarms may re-trigger in the system if the alarm condition is still present. Wait for 30 seconds and try again.

4 - TO DISABLE (ISOLATE) AN ACTIVE ALARM:

IMPORTANT: Alarm devices must be silenced before pressing "Disable" button.

Press  Button to isolate device in alarm (H2/B1) – system will now illuminate the  LED. This zone / address point will remain disabled until manual re-enabled via Menu H2/B1 button.

5 - TO DISPLAY MORE THAN ONE ALARM :

When the more than **one alarm are queued**, red LEDs  are illuminated.

Press the  Button to see the additional Alarms.

6 - TO MANUALLY DISABLE (ISOLATE) A ZONE OR ZONE ADDRESS FROM THE MENU:

1. Press Menu Button .
2. Select "Building Officer" Login then Key Enter Access Code.
3. Scroll to the **Disable or re-enable** menu (**H2**) by pressing  or  Button/s then press  to Accept
4. Scroll to **Zone or Zone / address** menu (**B1** by pressing  or  Button/s then press  to Accept
5. Use the softkey  to toggle between **Zone 000 (disable Zone)** and **Zone 000 address 00 (dis**
6. Type in the zone number or the zone / address number as required, then press  to Accept. The zone or zone address that is disabled will be indicated by "√"
7. Automatic Re-enable:
 - a. If Automatic re-enable time not required, scroll to highlight **No** then press  to Accept.
 - b. If Automatic re-enable is required, key in the time in hours : minutes (default is currenttime + 3 Hours), scroll highlight to **Yes** then press  to Accept.
8. If no more disablements required, press the  button repeatedly back to main screen.

7 - MANUALLY RE-ENABLE A ZONE OR ZONE ADDRESS FROM THE MENU:



1. Press Menu Button
2. Select "Building Officer" Login then Key Enter Access Code.
3. Scroll to the **Disable or re-enable** menu (**H2**) by pressing or Button/s then press to Accept
4. Scroll to **Zone or Zone / address** menu (**B1**) by pressing or Button/s then press to Accept
5. The Disabled zone / zone address is indicated by "√", press the softkey to toggle between **Disable** and **Re-enable** list
6. If no more disablements required, press the button repeatedly back to main screen.

8 - TO CHECK EVENT LOG:



1. Press Menu Button
2. Select "Building Officer" Login then Key Enter Access Code.
3. Scroll to the **Present System Status** menu (**H4**) by pressing or Button/s then press to Accept
4. Scroll to **Event Log** menu (**U7**) by pressing or Button/s then press to Accept
5. Scroll by pressing or Button/s then press to Accept to select event Log: Alarm, Interlocking Log, General event log.
6. If no further checks required, press the button repeatedly back to main screen.

9 – CHECK THE CURRENT SOFTWARE VERSION OF THE MAINBOARD



1. Press Menu Button
2. Select "Building Officer" Login then Key Enter Access Code.
3. Scroll to the **Present System Status** menu (**H4**) by pressing or Button/s then press to Accept
4. Scroll to **Information** menu (**U8**) by pressing or Button/s then press to Accept
5. If no further checks required, press the button repeatedly back to main screen.

10 – TO ACKNOWLEDGE FAULT



1. Press Menu Button
2. Select "Building Officer" Login then Key Enter Access Code.
3. Scroll to the **FAULT ACKNOWLEDGE** menu (H6) by pressing  or  Button/s then press  to Accept
4. Scroll to check the list of faults by pressing  or  Button/s then press  to Accept
5. All faults must be individually acknowledged one by one.
6. When a fault is corrected before it has been acknowledged, the text "Serviced" is added after the time, still has to be acknowledged to remove it on the display.
7. When a fault is corrected / serviced and acknowledged, it will disappear from the list (H6).
8. If no further checks required, press the  button repeatedly back to main screen.

11 – TO CHECK FAULTS INFORMATION

1. **Refer to Operation Manual FT1020G3 Rev 2.4**, check for the fault and resolution process.

FAULT: 24V for external equipment output x, Control Unit xx	Page: 62
FAULT: 24V for routing equipment, Control Unit xx	Page: 62
FAULT: 24V out, output unit xxxxxx	Page: 62
FAULT: Alert annunciation unit xx, Control Unit xx	Page: 62
FAULT: Battery not connected, Control Unit xx	Page: 62
FAULT: Battery, technical number xxxxxx	Page: 62
FAULT: Battery zone xxx address xx	Page: 63
FAULT: Charger, Control Unit xx	Page: 63
FAULT: Charging external power supply, Control Unit xx	Page: 63
FAULT: Charging output unit xxxxxx	Page: 63
FAULT: Checksum MMI program, Control Unit xx	Page: 63
FAULT: Checksum system program, Control Unit xx	Page: 63
FAULT: Control unit xx has no contact with Control Unit xx, network x	Page: 63
FAULT: Cut-off loop x, Control Unit xx SCI nn <-> SCI nn	Page: 63
FAULT: Detector removed zone xxx address xx	Page: 64
FAULT: Earth fault (plus), Control Unit xx	Page: 64
FAULT: Earth fault (minus), Control Unit xx	Page: 64
FAULT: Earth fault, technical number xxxxxx	Page: 64
FAULT: Expansion board x, Control Unit xx	Page: 64
FAULT: Expansion board x, loop x, Control Unit xx	Page: 64
FAULT: External fuses, Control Unit xx	Page: 64
FAULT: External power supply, Control Unit xx	Page: 64
FAULT: External presentation unit xx, Control Unit xx	Page: 64
FAULT: Extinguishing system, Control Unit xx	Page: 64
FAULT: Factory settings, Control Unit xx	Page: 65
FAULT: Fan xx, technical number xxxxxx	Page: 65
FAULT: FB Silence switch, Control Unit xx	Page: 65
FAULT: Fire brigade panel xx, Control Unit xx	Page: 65
FAULT: Fuse on COM loop x, Control Unit xx	Page: 65
FAULT: High current, COM loop X, Control Unit xx	Page: 65
FAULT: High current consumption, Control Unit xx	Page: 65
FAULT: Interlocking input AAA-PP	Page: 66
FAULT: Internal short circuit COM loop x, Control Unit xx	Page: 66

FAULT: L-C mixed COM loop x, Control Unit xx	Page: 66
FAULT: Loop unit, Technical number xxxxxx	Page: 66
FAULT: Loop unit zone: xxx address: xx	Page: 66
FAULT: Loop unit zone: xxx address: xx and zone: yyy address:yy	Page: 66
FAULT: Low battery capacity, Control Unit xx	Page: 66
FAULT: Low battery capacity, Technical number xxxxxx	Page: 67
FAULT: Low voltage, Control Unit xx	Page: 67
FAULT: Low voltage, technical number xxxxxx	Page: 67
FAULT: Mains, Control Unit xx	Page: 67
FAULT: Mains, external power supply, Control Unit xx	Page: 67
FAULT: Mains, technical number xxxxxx	Page: 67
FAULT: Multiple faults, COM-loop x, Control Unit xx	Page: 68
FAULT: Network cables mixed, Control Unit xx	Page: 68
FAULT: No connection with MMI board, Control Unit xx	Page: 68
FAULT: No reply, Expansion Board x, Control Unit xx	Page: 68
FAULT: No reply Expansion Board x loop x,	Page: 68
FAULT: No reply, alert annunciation unit xx, Control Unit xx	Page: 68
FAULT: No reply, external presentation unit xx, Control Unit xx	Page: 68
FAULT: No reply Loop unit xxxxxx	Page: 69
FAULT: No reply zone: xxx address: xx	Page: 69
FAULT: Printer, Control Unit xx	Page: 69
FAULT: Read / write site data (SSW), Control Unit xx	Page: 69
FAULT: Restart Control Unit nn,	Page: 69
FAULT: Sensor zone: xxx address: xx, technical number xxxxxx	Page: 70
FAULT: Short circuit loop x, Control Unit xx, SCInn<->SCInn	Page: 70
FAULT: Site specific data (SSD), Control Unit xx	Page: 70
FAULT: Site specific data, alert annunciation unit xx, Control Unit xx	Page: 70
FAULT: Site specific data, external presentation unit xx, Control Unit	Page: 70
FAULT: Supervised input x Expansion Board x, Control Unit xx	Page: 71
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FAULT: Supervised output x, Control Unit xx	Page: 71
FAULT: Supervised output x Expansion Board x, Control Unit xx	Page: 71
FAULT: Supervised output x, technical number xxxxxx	Page: 71
FAULT: Temperature sensor, Control Unit xx	Page: 72
FAULT: TLON-board (Network 0), Control Unit xx	Page: 72
FAULT: TLON-board (Network 1), Control Unit xx	Page: 72
FAULT: Wrong information, Control Unit xx	Page: 72
FAULT: Wrong type Expansion Board x loop x, Control Unit xx	Page: 72
FAULT: Wrong type, Expansion Board x, Control Unit xx	Page: 72
FAULT: Wrong type of unit xxxxxx	Page: 72
FAULT: Wrong type of unit zone: xxx address: xx	Page: 73
FAULT: Zone Line Input, Zone xxx Address xx	Page: 73
FAULT: Zone Line Input, zone: xxx address: xx	Page: 73
No contact with main board	Page: 73
(External fault; User programmable text)	Page: 73

12 – EBLWin SOFTWARE INSTALLATION to PC

1. **Refer to Operation Manual FT1020G3, PAGE 80.**
2. Needed Hardware
 - a. EBLWin key 5094
 - b. USB to Serial Converter to USB adapter
 - c. Laptop with Win7 - Win10

13 – OPERATION MANUAL FT1020G3 Rev 2.4

Scan QR code to Search instructions and other relevant operational procedures.

Software download

Restart

Perform Monthly test (H1)

Disable or re-enable (H2)

Set Calendar and Clock (H3)

Present System Status (H4)

Service (H5)

Acknowledge Faults (H6)

Perform Zone Test (Test Mode) (H7)

Maintenance (H8)

Interlocking Outputs and Inputs (H9)

Change Password (H10)

